2020 - WV APCO CONFERENCE TENATIVE CLASS SCHEDULE - 1/31/2020

	MONDAY - 3/16	TUESDAY - 3/17	WEDNESDAY - 3/18	THURSDAY - 3/19	FRIDAY - 3/20
9a-5p	APCO Comm Center Supervisor	APCO Comm Center Supervisor	APCO Comm Center Supervisor		
			APCO Fire Comms	APCO Fire Comms	APCO Fire Comms
9a-5p	APCO PST 1	APCO PST 1	APCO PST 1	APCO PST 1	APCO PST 1
8	REGISTRATION (Alleghney Springs) 8a-10a	Breakfast 8a	Breakfast 8a	Morning Refreshments Exhibitors Hall 8a-Noon	
8:15		Opening Ceremony Keynote: Tyrell Morris 8a-10a	A Daughters Cry Goes Unanswered 8:30-10a		
8:30					
8:45					
9		The Amish & 911 10a-11a	Presentation by our incredible guests, Hank & DJ Hunt about their long battle and commitment to the success of H.R. 4167 Kari's Law Act, regarding calling 911 from multi-landline phone systems.	Front Line Leadership: How the Best 911 Inspire Positive Change 9a-Noon	WV NENA CHAPTER MEETING 9a-10a
9:15					
9:30					
9:45					
10					Coffee Talk & Muffins
10:15	WVAPCO Opening Remarks 10a-10:15a				*Closing Remarks & Conference Evaluation*
10:30					WV APCO CHAPTER MEETING 10a-10:30a
10:45	Missing & Exploited Children 10:15a-11a	WV TERT Certification 11:15a-12p	Tony Edwards -NOAA Weather Spotter Certification 10a-Noon		
11				WV E-911 COUNCIL MEETING 10a-12p	
11:15	Quick Response Teams 11:15a-Noon				
11:30					
11:45					
12:00-1:00	LUNCH - Sponsored - CRS WV	LUNCH - Sponsored - GST	LUNCH - Sponsored - RapidSOS	LUNCH - NGA911	WV Executive Board Meeting Conference Pre-Planning 12p-1p
		National Cybersecurity Review Presentation Noon-1p	Beyond Location: Data-Driven Emergency Response Noon-1p	NG Bonded Trunks to the PSAP	
1:00	911 Roundtable 1:15p-2:15p	#ShowUp Defining the Standard of Excellence in your PSAP. Employee engagement and retention. 1:15p-3p	WV 511 - Traffic Management Center 1p-2p	The Power of Resilience: 3 Keys to Beating Dispatcher Stress 1p-3p	
2					
2:15					
2:30	Maintaining an Effective 911 QA/QI Program 2:30p-3:15p		If they are the problem... why do I have to change? 2p-3p		
3:00-3:15		WVSFMO - Anatomy of a Fire Call 3:15p-5p		Improving Your Emotional Intelligence: The #1 Skill for Comm Center Success 3:15p-5:30p	
3:30					
3:45					
4	WV 211 - Information Hotline 3:30p-4p		Exhibitors Hall Exclusive 3p-8p *Featuring:* Heavy Hors D'Oeuvres Beverage Social 5p-8p		
4:15					
4:30					
4:45	NENA National Presentation "Culture" 4:10p-5p				
5		Shavers Fork FD (Sign up @ Registration) 5:30p		Presidents Banquet Awards Ceremony 6:30p-9p	
5:15					
5:30-7:30	Dinner on your own	Dinner on your own			
7:30p-11p	Networking Social	Networking Social	Networking Social	Networking Social	